

PRODUCTS CARE AND MAINTENANCE

The materials we use in our products have been carefully chosen to comply with Australian Standards and Water Efficiency Labelling Standards (WELS) requirements.

Treated with care and regularly maintained the product will stand the test of time.

In order to preserve appearance with minimum effort, we offer the following recommendations to assist with the maintenance. These advises are intended to assist you based on our experience and judgment but must not be regarded as amounting to a legal warranty or liability on our part.

TAPWARE & ACCESSORIES

Never use harsh detergents or abrasive cleaners, as these will scratch the surface.

- Where your tapware/accessories remain dry in use, a soft cloth can be used to removes surface dust. Or a wipe over with warm soapy water is all that is required to maintain the finish in perfect condition for a lifetime of use.
- Do not use cleaning products containing chlorides and halides (e.g., Bromine, Iodine and Fluorine)
- Do not use disinfectant to clean stainless-steel parts and components
- Do not use hydrochloric acid (HC) for cleaning. This will lead to pitting and stress corrosion cracking (SCC)
- Use of was based furniture cream should be avoided as these can result in a build up of deposits, which could detract from the appearance.
- Do not use undue pressure in the cleaning process
- Finishes other than Chrome should be gently cleaned with care using a soft cloth or soft cloth with warm soapy water

TAPWARE AERATOR CLEANING

The cleaning of the aerator insert is recommended every 6 months. The frequency depends on the water quality and water bourne debris in your area.

SHOWER OUTLET CLEANING

Should the shower rose outlets become clogged you can gently flick the silicone teats to assist with dislodging particles.

Frequency will depend on the water quality and water debris in your area.

STAINLESS STEEL SINKWARE

- Regularly use a mild household detergent or warm soapy water and clean with soft cloth followed by freshwater rinse is usually adequate for normal soiling.
- Repeated applications and the occasional use of a nylon scouring pad will often remove heavier soiling.
- Heavier soiling, light staining applies the mildest household abrasive cleaner or paste made from bicarbonate of soda.

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STAINLESS STEEL SINKWARE

• Wearing gloves use a soft cloth, fine nylon scouring pad or soft bristle brush; rub the surface as softly as possible, using long even strokes in the direction of the polished finish. Avoid using circular motion. Rinse well and wash as per routine cleaning.

NOTE: Stainless steel is more rust resistant rather than scratch resistant due to the nature of stainless-steel material. It can be easily scratched with normal day to day use. It is difficult to keep the mirror finish without using it.

- To remove light scratches, use suitable fine flexible sanding pads to clean the sink surface. Place the pad on the stainless-steel surface and apply force by hand in a straight-line motion moving from side to side. (Ensure the pad motion is in the same direction as the grain).
- Never use harsh chemicals, disinfectants or cleaning products containing chlorides and halides (e.g., Bromide, Iodine, Fluorine).
- Do not use hydrochloric acid for cleaning as this leads to pitting and stress corrosion cracking.
- Do not leave metal items in prolonged contact on wet stainless steel as it may react and create the appearance of surface rust. Use a nylon scouring pad and a mild abrasive cream or paste such as Jif or Gumption to remove any appearance of rust spots.

MIRROS

- For best results clean mirrors using 30% methylated spirits to 70% water ratio.
- Do not use Windex or similar chemical cleaning products.
- Avoid water getting on the back and sides which may damage the silver backing. Use a soft cloth to wipe away.
- If installed in a coastal aera, wiping around the edge of mirror to avoid salt build up is required on a monthly basis.

STONE-QUARTZ AND MARBLE

- Ensure you seal your stone with an appropriate sealer before use.
- Use mild household detergent or warm water and a soft cloth to clean you stone.
- Protect the surface from sharp objects that may cause scratches.
- Use a silicone mat to protect the surface from tongs, hair straighteners and hot objects.

GRANITE SINK CARE & CLEANING INSTRUCTIONS

- Clean with warm water, a soft cloth or non-abrasive woven nylon pad, and a nonabrasive liquid cleaner or detergent, for daily cleaning.
- Wipe the sink using a soft cloth or non-abrasive woven nylon pad and a liquid scouring product. Rub the surface as softly as possible, using long even strokes in the direction of the polished finish. Avoid using circular motion. Repeat as necessary until sink is clean.

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GRANITE SINK CARE & CLEANING INSTRUCTIONS

- Wipe with a non-abrasive woven nylon pad and white vinegar, Rinse after 20 minutes for hard water, calcium, and lime deposits.
- We recommend after rinsing your Granite sink to wipe it dry with a microfiber cloth.
- Do not use abrasive cleansers, abrasive scrub pads or alkali cleaners such as ammonia.

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